

This notice in TED website: <https://ted.europa.eu/udl?uri=TED:NOTICE:15575-2021:TEXT:EN:HTML>

**Malta-Malta: Learning Management System (LMS) Helpdesk and Maintenance
2021/S 010-015575**

Contract award notice

Results of the procurement procedure

Services

Legal Basis:

Regulation (EU, Euratom) No 2018/1046

Section I: Contracting authority

I.1) Name and addresses

Official name: EASO

Town: Malta

NUTS code: MT MALTA

Country: Malta

E-mail: contracts@easo.europa.eu

Internet address(es):

Main address: <https://www.easo.europa.eu/about-us/procurement>

I.4) Type of the contracting authority

European institution/agency or international organisation

I.5) Main activity

Other activity: Asylum

Section II: Object

II.1) Scope of the procurement

II.1.1) Title:

Learning Management System (LMS) Helpdesk and Maintenance

Reference number: EASO/2020/785

II.1.2) Main CPV code

72000000 IT services: consulting, software development, Internet and support

II.1.3) Type of contract

Services

II.1.4) Short description:

EASO seeks to acquire continued application support services for the LMS Administrator(s) and Technical Support in resolution of problems and implementation of customizations/improvements.

II.1.6) Information about lots

This contract is divided into lots: no

II.1.7) Total value of the procurement (excluding VAT)

Value excluding VAT: 540 000.00 EUR

II.2) Description

II.2.2) Additional CPV code(s)

48000000 Software package and information systems

II.2.3) **Place of performance**

NUTS code: MT MALTA

Main site or place of performance:

The services will be performed at the following locations:

- the contractor's premises;
- occasionally in the EASO premises;
- or possibly other place indicated in the specific request.

II.2.4) **Description of the procurement:**

See internet address provided in Section I.3).

II.2.5) **Award criteria**

Quality criterion - Name: Quality criterion / Weighting: 60

Price - Weighting: 40

II.2.11) **Information about options**

Options: no

II.2.13) **Information about European Union funds**

The procurement is related to a project and/or programme financed by European Union funds: no

II.2.14) **Additional information**

See Internet address provided in section I.3).

Section IV: Procedure

IV.1) **Description**

IV.1.1) **Type of procedure**

Open procedure

IV.1.3) **Information about a framework agreement or a dynamic purchasing system**

The procurement involves the establishment of a framework agreement

IV.1.8) **Information about the Government Procurement Agreement (GPA)**

The procurement is covered by the Government Procurement Agreement: no

IV.2) **Administrative information**

IV.2.1) **Previous publication concerning this procedure**

Notice number in the OJ S: [2020/S 150-366650](#)

IV.2.8) **Information about termination of dynamic purchasing system**

IV.2.9) **Information about termination of call for competition in the form of a prior information notice**

Section V: Award of contract

Contract No: EASO/2020/785

Title:

Learning Management System (LMS) Helpdesk and Maintenance

A contract/lot is awarded: yes

V.2) **Award of contract**

V.2.1) **Date of conclusion of the contract:**

08/01/2021

V.2.2) **Information about tenders**

Number of tenders received: 5

The contract has been awarded to a group of economic operators: no

V.2.3) **Name and address of the contractor**

Official name: ALTIA Consultores SA

Postal address: A Coruna

Town: Oleiros

NUTS code: ES ESPAÑA

Country: Spain

The contractor is an SME: no

V.2.4) **Information on value of the contract/lot (excluding VAT)**

Initial estimated total value of the contract/lot: 540 000.00 EUR

Total value of the contract/lot: 540 000.00 EUR

V.2.5) **Information about subcontracting**

Section VI: Complementary information

VI.3) **Additional information:**

See internet address provided in section I.3).

VI.4) **Procedures for review**

VI.4.1) **Review body**

Official name: General Court of the European Union

Postal address: rue du Fort Niedergrunewalrd

Town: Luxembourg

Postal code: L-2925

Country: Luxembourg

E-mail: GC.Registry@curia.europa.eu

Telephone: +352 4303-1

Fax: +352 4302-2100

Internet address: <http://curia.europa.eu>

VI.4.3) **Review procedure**

Precise information on deadline(s) for review procedures:

See internet address provided in section I.3).

VI.5) **Date of dispatch of this notice:**

08/01/2021