



AMENDMENT
OF THE EASO OPERATING PLAN FOR THE DEPLOYMENT OF ASYLUM SUPPORT TEAMS TO GREECE.
Ref. 2

In accordance with Article 18 paragraph 2 of the EASO Regulation and with reference to the National Action Plan for Migration Management of Greece, the following amendments to the Operating Plan for the deployment of Asylum Support Teams (AST) to Greece as agreed upon on April 1st 2011 are endorsed:

- *EASO Measure 3.4.1 P3/4 and P4/4; Assistance of screening, backlog and IT experts as a short term measure:*

This measure will be extended with two more missions; P3/4 to evaluate the progress (3 working days) and P4/4 a basic training for police officers in the Ministry of Public Order and Citizen Protection and 56 police directorates on excel files and data keeping as well as training on collecting, combining and evaluating statistics of the 56 police directorates on a "train the trainer" logic (4 working days).

- *EASO Measure 4.4; training in the asylum procedure:*

This measure will facilitate the First Reception Service, Asylum Service and Appeals Authority with the following EASO trainings on EAC modules, in Greece, translated by EASO into Greek language (national training sessions) and train-the-trainer sessions in Malta (including the travelling and accommodation) based on the EASO Training Plan 2012/ 2013 :

Training of asylum staff (methodology – online: 20-30 hours and face to face: 2-3 full days):

- 4.4. 4.4.2: Inclusion.
- 4.4. 4.4.3: Interview Techniques.
- 4.4. 4.4.4: Evidence assessment.
- 4.4. 4.4.5: Drafting and decision making.
- 4.4. 4.4.7: Country of origin information.
- 4.4. 4.4.8: Dublin Regulation.
- 4.5. 1.4.9: International Refugee Law and Human rights.

Training of Registration & Administrative Staff (methodology - online (20-30 hours and face to face: 2-3 full days)

- 4.4. 4.5.1: International Refugee Law & Human Rights.

- *EASO Measure 4.5.1 P1/1; Country of origin information – factsheet Georgia:*

This new measure will provide standardized country of origin information on Georgia via a so-called factsheet (15 working days).

- *EASO Measure 4.5.2 P1/1; Country of origin information – 7 factsheets:*

This new measure will provide standardized country of origin information via factsheets on seven countries of origin, to be determined by Greece (45 working days).

- *EASO Measure 5.4.1 P3/3; Administrative Assistance to the Appeals Committees.*

This measure will be extended with at least one more mission and will support and run in parallel with the additional support project on the Operational support for the strengthening of the administrative appeals instance of the asylum procedure in Greece under Presidential Decree 114/2010, including the clearance of the backlog of appeals (15 working days).

- *EASO Measure 5.4.2 P1/1; Assistance of an IT expert: [be deleted]*

Given the progress made, there is no need to implement this measure.

- *EASO Measure 5.4.4 P3/4 and P4/4; Assistance to Appeals Committees members by an experienced refugee law judge:*

This measure will be extended with two more missions; P3/4 five tailor-made intensive workshops for the experts - rapporteurs (civil servants) of the Appeals Authority (10 working days) to get familiar with the examination of an appeal file, and prepare a recommendation to the Appeal Committees the new Appeals Committees of the Appeals Authority and P4/4 one seminar (5 working days) on advanced level in small settings for the experts and members of the new Appeals Committees of the Appeals Authority (15 working days).

- *EASO Measure 6.4.2 P2/2; Setting up a quality management network:*

This measure will be extended with at least one more mission in order to identify possible challenges in every day work with the First Reception Service, Asylum Service and Appeals Authority, advice on crisis management and introduction of an overall quality management network (15 working days).

- *EASO Measure 6.4.3 P2/3 and P3/3; Training on management and leadership:*

This measure will be extended with two more missions in order to identify the training needs concerning management skills of the middle management level within the First Reception Service, Asylum Service and Appeals Authority and draft a manual on management skills with a focus on asylum procedures (total of 60 working days).

- *EASO Measure 7.6.3 P6/6; Setting up systems for identification of vulnerable groups, including UMs and tailor-made services:*

This measure will be extended with at least one extra mission and will deliver a flowchart of the existing screening, referral and reception processes currently in place in the Evros region and advise the Ministry of Public Order and Citizen Protection to design a coherent and efficient procedure, with safeguards for protection of persons in need of international protection and referral of vulnerable persons in need of special care (11 working days). It might result in necessary mission(s) in the future.

- *EASO Measure 8.4.1 P2/2; Layout and design of a detention centre:*

This measure will be extended with one mission in order to review the plans developed on the First Reception Centre and a conference call (2 working days)

- *EASO Measures 8.4.4., 8.4.5, 8.4.6; on the basic training, in-service training and advanced level training:*

These measures will be merged and assess the training needs for all employees that will work in the First Reception Centres and prepare a strategy action plan for basic training which will cover among others training on working in a multicultural environment (26 working days).

- *EASO Measure 8.4.9 P2/7, P3/7, P4/7, P5/7 and P6/7; on the assessment of the strategy, development and delivery of Terms of Reference for a management manual:*

This measure will be extended with 6 missions in order to deliver quality checked manuals on, amongst others, the treatment of vulnerable groups, security routines, handling of incidents, communication, logistics, communication, environmental issues (96 working days).

- *EASO Measure 8.4.11 P1/1; Creating Terms of Reference for an overall data base system: [to be deleted]*

Given the progress made, there is no need to implement this measure.

- *Annex 1*

Includes Annex E (Final Report) of the Operating Plan. The final Report has been modified to enhance reporting as required from the expert deployed in an Asylum Support Team.

EASO shall send a copy of the amendments to the Members of the Management Board.

Athens, November 13, 2012

SIGNED

The Executive Director
of the European Asylum
Support Office

Minister of Public Order and
Citizen Protection of the Government
of the Hellenic Republic

Dr. Robert K. Visser

Nikolaos Dendias

Annex 1

**European Asylum Support Office
Asylum Support Teams to Greece**

Location, Date

Final Report

Measure no: **X**

Duration of Mission: **Date-Date**

Expert: **Name SURNAME**

Expertise Area: **Profile**

Member state: **X**

Greek Employee(s) appointed for this measure: **Name SURNAME**

Project manager:

Milestones in the AST deployment (eg. Briefing, follow up meetings, debriefing etc)
<ul style="list-style-type: none">•••

Deliverables agreed prior to deployment
<ul style="list-style-type: none">•••

Deliverables achieved
<ul style="list-style-type: none">•••

Suggestions/Roadmap for follow-up missions (suggestion for dates and deliverables also to be included)
<ul style="list-style-type: none">•••